

# PROVIDING ACCESS FOR STUDENTS WITH DISABILITIES

## AACC WEBINAR

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**Glennis Daniels-Bacchus is the ADA Coordinator and Director of Disabilities Support Services at the College of Southern Maryland. She has been in the field for over 20 years, and her experience includes both 2 and 4 year institutions.**

# About the College of Southern Maryland

The College of Southern Maryland (CSM) is public, regional community college and operates four campuses in a tri-county area.

**Total Student Enrollment: 23,159**

**Credit Students: 10,810**

**Continuing Education Students: 13,114**

# Preparation for COVID-19

- Communication- President's Office and President's Council
- Development of Response Teams
- Online students feedback process
- Academic Affairs/Distance Learning
- Student Affairs
- Disability Support Services office

# Disability Support Services

- Disability Services staff contacted the students by mail and phone calls
- Collaborated with Distance Learning department to upload information on accessibility for faculty
- Developed a Q&A for students and with the assistance of the web team added the information to the College's COVID-19 resource page
- Partner with department chairs on addressing areas of concern and accommodation issues
- Assist students who need technology
- Work with students on documentation issues

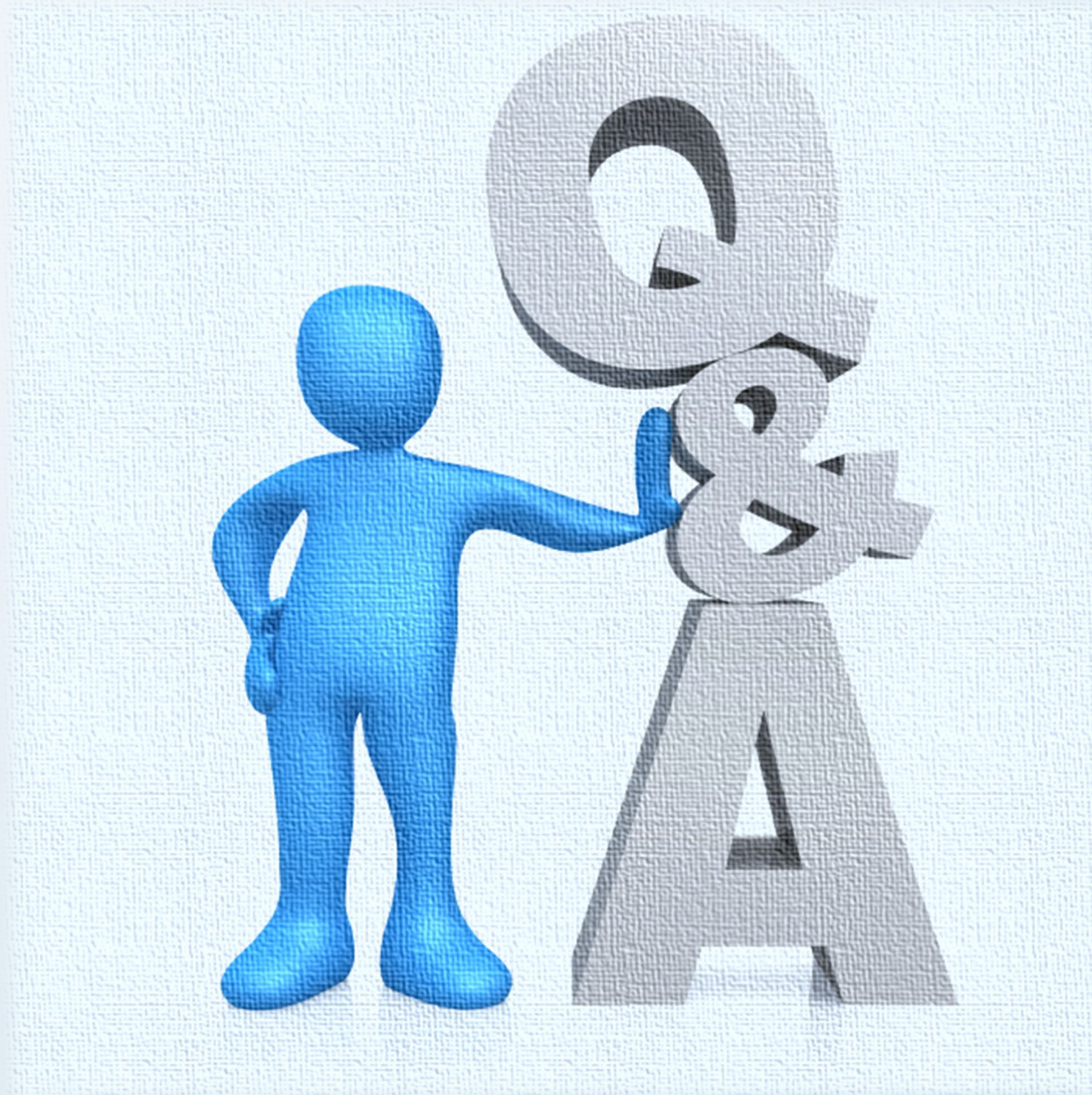
# Challenges

- Students moving to an online environment.
- Technology issues: Internet access/Bandwidth/learning new technology
- Sharing of resources: Everyone is at home
- Time management/Keeping up with assignments
- Disruption of routine
- Space allocation: workspace and study space
- Addressing Distraction
- Screen time and impact on certain types of disabilities
- Science labs in a remote environment
- Stress Management
- Different types of accommodations needed

# Moving Forward

- Change in Intake process
- Improve on campus collaborations
- Emphasis on Information technology accessibility and training
- Assist students in developing contingency plans
- Update DSS operational plans







## Contact Us

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