



PATHWAYS INSITUTE #6 CODIFYING THE 3PS: PATHWAY POLICIES, PROCEDURES & PROCESSES

ABOUT JACKSON COLLEGE

- Located in South-Central Lower Michigan with a 3-county service area and 4 campuses.
- Serves nearly 8,000 unduplicated credit students annually.
- Accredited by the Higher Learning Commission (AQIP methodology).
- Three housing facilities.
- Baccalaureate programming.
- 7 Member Policy Governance Board.
- The College supports a practicum-based health clinic for students and staff.
- \$50M enterprise.
- Comprised of about 600 full and part time employees – 2 unions.
- Participant in USDOE Second Chance Pell Pilot Program.

TOTAL COMMITMENT TO STUDENT SUCCESS (TCS²)

At Jackson College, it is our way of saying that in all we do, we are focused on helping our students succeed and to complete their program of study. We provide intentional and supportive actions to guide, engage, and empower students, making success unavoidable! Student engagement matters!

Student Success Initiatives:

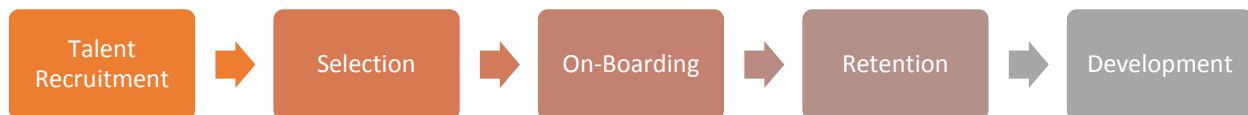
- Student Housing
- Employee Professional Development
- Structured/Guided Pathways
- Student Life/Affinity groups
- Student Success Navigators
- Instructional Skills Workshops



- Talent Formula
- American Honors
- Center for Student Success
- Help, Quit, Verify (HQV) Retention Alert Process
- Supplemental Instructors

STARTED WITH A CULTURE CHANGE

We had to begin with the 'who' of our organization (i.e., the people first) before we could begin driving the 'what'. After significant research, benchmarking, training, and study, we developed a five star talent formula:



PATHWAYS AT JACKSON COLLEGE

A broad content area that students choose as they begin college. Programs of study at Jackson College are organized into these six career pathways:

Business and Computer Technology

Health Sciences
Human Services
Liberal Arts
Science, Engineering, and Math (STEM)
Skilled Trades and Agriculture

PROGRAM MAP

A recommended sequence of courses that can serve as a default plan for students who intend to pursue the program of study. A program map may be flexible—providing options for fulfilling a particular General Education Outcome, for example. Students and their student success navigators will use program maps as guides for building schedules when the prescribed default plan is not appropriate or advisable.

EXPLORATORY PATHS

All students receive support in selecting the program of study that best fits their interests and goals. Those who need some time to make that decision will follow an exploratory path designed for their pathway until they have chosen a program. Exploratory paths guide students through a set of courses that meet academic requirements that are common across several related programs of study. By adhering to these paths, students are able to explore degree options without losing credit or time toward completion.

MILESTONES

Points along the path to program completion that are designed to help students know they are on course. Milestones are also a means of tracking students' progress and intervening when necessary—to provide extra support or to discuss alternative program options. The intent is to give students useful feedback early and often.

SEMINAR IN LIFE PATHWAYS (SEM 140)

This required gateway course is designed to help all students develop the skills, inner qualities and external behaviors needed to take charge of their academic and career success. Students will be guided through an extensive process in making career choices and selecting an academic program of study at Jackson College and beyond.

PATHWAY SHOWCASE DAY

Students attend a pathway showcase to help them learn about career options within their showcase by meeting with faculty members within their pathway.

MONITORING

Jackson College Scorecard
Governor's Dashboard
Board ENDS Monitoring Reports

BARRIERS

Lack of State policy that ensures students do not lose transfer credit.