Redesigning, Reinventing and Resetting Northeast Community College
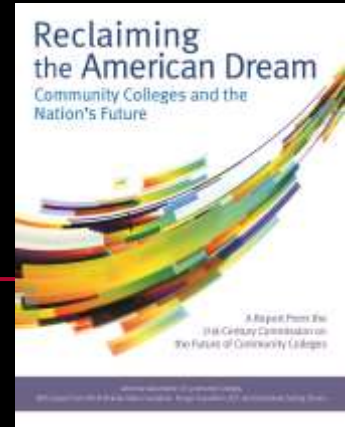
AACC Fall Meeting

November 15, 2017

Dr. Michael Chipps, President

Northeast
community college

Reclaiming the American Dream

- Report from 21st Century Commission on the Future of Community Colleges

- AACC Listening Tour

- Commission Teams Identify America's Community College Future

- Commission Recommendations
  - Redesign Students' Educational Experience
  - Reinvent Institutional Roles
  - Reset the System

The Northeast Journey

Mission

Northeast Community College is dedicated to the
success of students
and the region it serves.

Vision 2020 Goals

- Increase Student Success

- Increase Student Access

- Provide a Globally Competitive Workforce

- Maximize Resources

Strategic Plan
2015-2020

VISION 2020
success starts here.
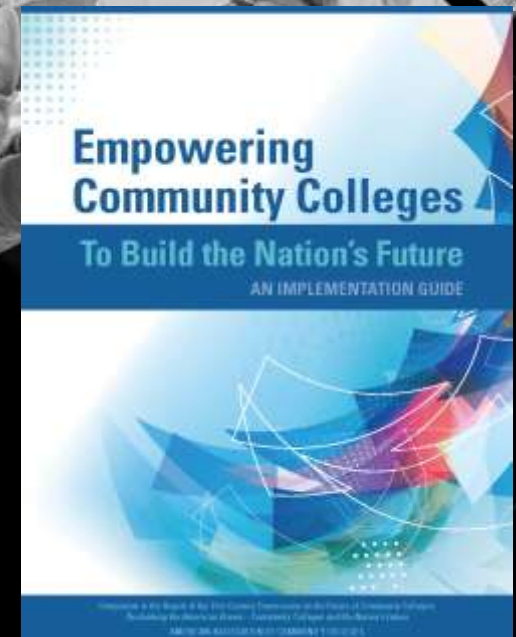
Northeast
community college

July 1, 2015

Planning Maturation

- 2013-2015: Eight primary priorities

- 2015-2016: 200 targeted action projects

- 2016-2018: 63 approved action projects

AACC's Blue Book

Seven Recommendations

- Increase completion rates by 50% by 2020
- Dramatically improve college readiness
- Close the American skills gap
- Refocus the community college mission and redefine institutional roles
- Invest in collaborative support structures
- Target public and private investments strategically
- Implement policies and practices that promote rigor and accountability

Empowering Community Colleges

To Build the Nation's Future

AN IMPLEMENTATION GUIDE

Redesigning, Reinventing and Resetting

Increase completion rates by 50% by 2020

- Employee goals focused on student success and completion

- Culture of student success

- Completion: 46% to 53%

Redesigning, Reinventing and Resetting

Dramatically improve college readiness

- Redesign foundational math and English

- Create math and English pathways based on degrees

- Reduce the number of foundational courses

- Create co-requisite support classes for college level courses

- Expand academic support services

Redesigning, Reinventing and Resetting

Close the American skills gap

- Revise program level learning outcomes

- Develop curriculum maps of all course level learning outcomes

- Identify gaps and redundancies in meeting program learning outcomes

- Reinvent applied technology programs, including credentialing

Redesigning, Reinventing and Resetting

Refocus the community college mission and redefine institutional roles

- Reorganize Student Services
- Create Business Intelligence and Analytics
- Create "Digital First" culture

Redesigning, Reinventing and Resetting

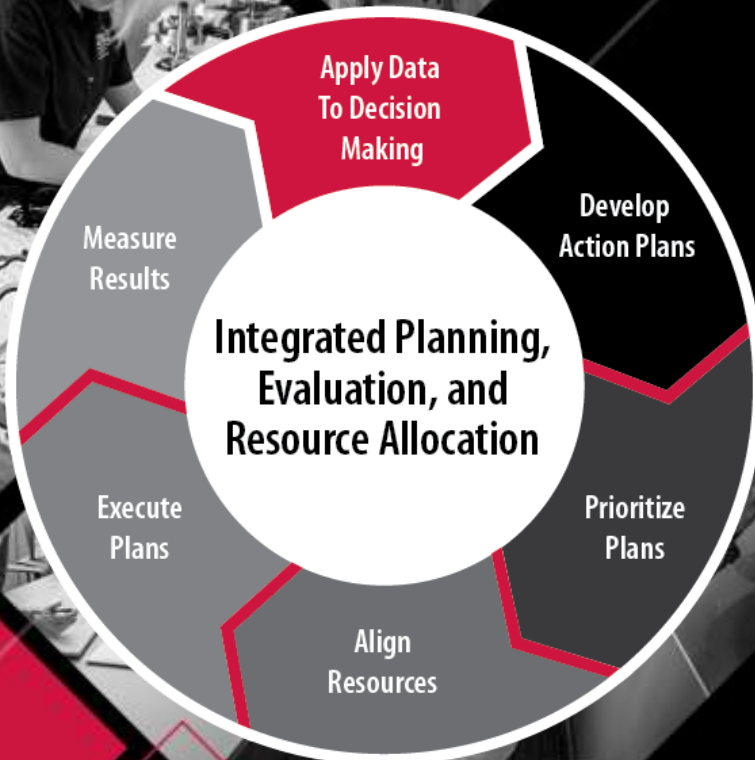**Implement policies and practices that promote rigor and accountability**

- Collaborate across divisions
- Require orientation
- Implement FAME
- Expand work-based learning

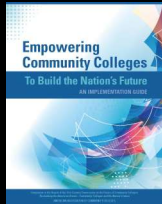# Redesigning, Reinventing and Resetting

Invest in collaborative support structures

- Intensive Planning

- Business Intelligence and Data Analytics

- Action Project Accountability

Redesigning, Reinventing and Resetting

Invest in collaborative support structures

- Evaluation
  - Action project review
  - Board Report Card

- Resources
  - Reset all resources based on action projects and operational needs
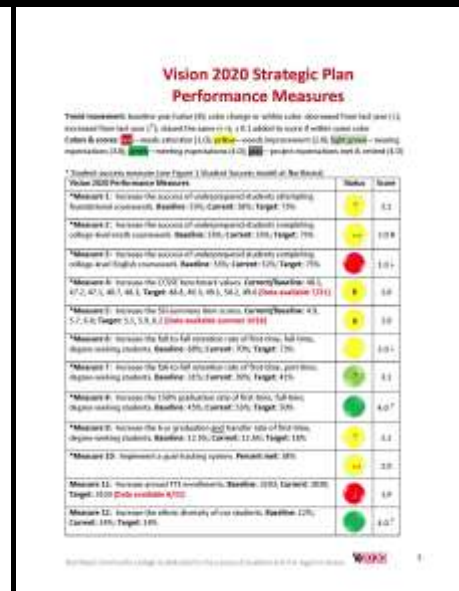
Planning and Evaluation Structure

Action Project

Action Project Status Report

Performance Measure Report

Performance Measure Dashboard

Redesigning, Reinventing and Resetting

Target public and private investments strategically

- Residential expansion

- Private investments

- Future public/private developments

Primary Goal: Student Success