

Completion Coaching

Project Finish Line - South Seattle College

Retention → Progression → Persistence → Completion → Success



Partnerships

The key to success in completion coaching is collaboration. Our crucial partnerships have included:

TRiO Student Success Services

Career Services - focusing on Professional Technical students

AANAPISI Center

Credentials office

Financial Aid

13th Year Scholarship

Veterans Services

Faculty champions

Coaches at other PFL schools

****IR & IT****



Retention & Completion Efforts

Retention campaigns focus on students with 70+ credits who have not re-enrolled for the next quarter

~200 students contacted via phone and email each quarter

An average of 30% contacted are retained

Students appreciative of the outreach

Other areas of focus:

- *Students with 90+ credits but no degree
- *Students denied their degree
- *SAP students
- *Students applying for Emergency Funds or other funding issues
- *1st generation, veterans, undocumented, other special student groups



Raising Awareness & Outreach

Sharing the completion story with our campus and promoting this new service to students is a top priority. Strategies we've implemented:

Completion website

PIO highlights-Fall 2016 Community Flyer

Quarterly classroom visits and workshops

Student organization meetings and campus events

A suite of project reports and infographics

Degree Audit automatic message



Completion Culture & Seamless Support

A systematized, integrated campus completion culture ensures success for ALL students (Principle #6). Progress in this area:

Graduation application events

Focus on Financial Education

PFL Learning Community

Completion efforts specifically outlined in the Strategic Plan



Completion Successes

17% increase in completions college-wide in 2015-2016

30% increase in students participating in the graduation ceremony

Of the 250 students served by Coaches, 45% completed degrees and another 30% are on track to complete on time