

Know Before You Go

We're looking forward to seeing you in New Orleans.

To make your experience at the 97th Annual Convention as stress-free as possible, please read over our quick "know before you go" info.

Confirm Your Registration Fee Has Been Paid

Please take a moment to confirm that your convention registration fee has been paid in full. If you're not sure, please call our registration team at (202) 416-4579. Our team members would be happy to check for you. Not paid? Don't worry. Bring your credit card or a check for the exact balance due to our onsite registration team. They'll apply your payment immediately, print your badge, and you're good to go.

Session Monitors

This year, convention session attendees will be scanned for entry into each session. Each name badge is embedded with a QR Code. Everyone with a full registration can enter any session, the exhibit hall, and all ticketed events. If you registered as a "Speaker Only," this means that you don't plan to attend the convention, but you are scheduled to speak at one or more sessions. Your QR Code has been coded to only those sessions where you are listed as a presenter. So, you'll be scanned at the door for your presentation, and you're good to go.

If you don't have a badge, go to the registration desk, register onsite, and you're set.

Handouts and Resources

Are you presenting at the convention? Maybe you couldn't find the upload tab, or you missed the deadline to upload handouts for your session. Don't worry. You'll have one last chance. AACC will reopen the session portal after the convention ends. For two days, you will have the opportunity to upload up to three PDF documents to your session. To get to the upload tab, remember you must first click on the "Edit Submission Icon."

I Forgot My Technology

Our materials have consistently stated that all rooms are equipped with an LCD projector and screen, and that presenters must bring their own laptops. If you misunderstood, there is a solution. Contact PSAV with the hotel or the convention center to order a laptop, a dongle for your Apple computer, or your flipchart and markers. Just provide your credit card, along with the time and room where you need the materials. They'll get it to you. Do not wait until 15 minutes before your presentation to do this.

