September 1, 2010

American Association of Community Colleges (AACC)
One Dupont Circle NW, Suite 410
Washington, DC 20036

Re: “Democracy’s Colleges Call to Action”

Believing student success is the critical measure within academic outcomes, St. Petersburg College (SPC) actively supports the values, beliefs and commitments described in the attached “Democracy’s Colleges Call to Action” initiative. Some recent steps SPC has taken toward improving student success include:

- Establishing a faculty-driven Student Success Committee working collaboratively with current students.
- Implementing a student mentoring program through our Student Government Association.
- Deploying staff members from other departments to serve students during peak registration.
- Shifting the organizational culture to a perspective that serving students is everyone’s responsibility.
- Initiating The Listening Post, through which the President and senior leadership travel regularly to all campuses to listen to students, faculty, and staff and receive their ideas and suggestions for improving service and process. Further, the initiative fosters relationships between the students and senior management.
- Partnering with the community on various workforce initiatives to ensure students have opportunities for careers commensurate with their field of study.

St. Petersburg College remains committed to open access and providing high quality degrees and certificate opportunities…one student at a time.

Sincerely,

Kenneth P. Burke
Chairman, Board of Trustees
St. Petersburg College

William D. Law, Jr.
President
St. Petersburg College

Enclosure: “Democracy’s Colleges Call to Action”